

Chicago, IL 60609 USA Telephone: 773.869.1234 www.tripplite.com



# SmartPro 120V 550VA 300W Line-Interactive UPS, AVR, Watchdog Software, Tower, USB, Surge-only Outlets

MODEL NUMBER: SMART550USBWD





#### Description

Tripp Lite's SMART550USBWD provides unattended systems (including kiosks, web/email servers, security system computers and more) with a single-purchase solution for 100% availability, including a UPS System and WatchDog Service Monitoring/Reboot Software. In addition to completely bulletproofing equipment against two common causes of downtime (blackouts and computer service lockup) SMART550USBWD models save money by providing two availability products for less than the price of a single solution.

The line-interactive UPS System offers voltage regulation, surge suppression and long lasting battery support. Internal UPS circuits support systems for up to 30 minutes during power failures. Automatic Voltage Regulation (AVR) circuits regulate brownouts as low as 89 volts back to normal 120V levels without using battery power. Offers complete power protection in an attractive black tower configuration. Includes 3 battery supported outlets for computer, monitor and one vital system peripheral, plus 3 additional surge suppression-only outlets for printers and other system accessories not requiring battery support. USB port works with PowerAlert Software (included) to enable optional unattended system shutdown without data loss in the case of an extended power failure, USB cable included. Built-in single line RJ11 phone suppression jacks protect modem or other peripheral with a standard dialup/DSL phone connection. Built-in audible alarm and 4 front panel LEDs indicate line power status, battery power status, battery low/replace status and voltage boost operation. 550VA/300 watt power handling ability. Offers 4.6 minutes battery runtime with a full load of 550VA/300 watts and 14.8 minutes with a half load of 275VA/150 watts. Supports battery replacement via built-in access panel. \$200,000 connected equipment insurance (USA and Canada Only).

WatchDog Software (included) automatically reboots locked-up or poorly performing system service applications. Set CPU- and memory-usage thresholds and monitor service performance in one application. Together with the UPS System, WatchDog Software eliminates the #1 reason for costly service calls—the need to reboot locked systems.\* WatchDog Software runs directly on your computer,

### **Highlights**

- 550VA tower 120V line interactive UPS with WatchDog software
- Corrects brownouts as low as 89V without using battery power
- 3 UPS battery supported outlets,
   3 surge-only outlets
- USB port, TEL/DSL/ethernet protection
- NEMA 5-15P input plug and 6
   NEMA 5-15R outlets

#### **Package Includes**

- SMART550USBWD UPS System
- USB and telephone interconnection cables
- Tripp Lite WatchDog and PowerAlert Software on CD-ROM
- Instruction manual with warranty information



eliminating the need for a separate hardware device. If the system fails to reboot, WatchDog Software automatically directs PowerAlert Software to reboot the computer and connected equipment by powering down and restarting the UPS System. WatchDog Software supports Windows® NT, 2000 and XP systems. \*Server Technology study

#### **Features**

- SMART550USBWD line interactive UPS system offers voltage regulation and battery support in addition to complete AC and dialup/DSL modem line surge suppression
- Includes Tripp Lite's WatchDog Service Monitoring/Reboot Software as well as PowerAlert, Tripp Lite's Network Power Management Software
- WatchDog Software automatically reboots locked-up or poorly performing system service applications
- Supports CPUs for up to 30 minutes during power failures
- Supports a max load of 550VA/300 watts for 4 minutes and a half load of 275VA/150 watts for 15
- Automatic Voltage Regulation (AVR) circuits correct brownouts as low as 89 volts without using battery
  power
- 550VA/300 watt power handling ability
- Includes 3 battery supported outlets, plus 3 additional surge suppression-only outlets, 6 foot AC line cord (all NEMA 5-15)
- USB port enables unattended shutdown without data loss during extended power failures. Includes USB cable
- Attractive black tower configuration
- Built-in RJ-style phone suppression jacks protect modem or other peripheral with a dialup or DSL line phone connection
- Built-in audible alarm and 4 front panel LEDs indicate UPS system and line power status
- Supports battery replacement via built-in access panel
- Compatible with 120V/60Hz applications for USA, Canada, Mexico and more
- \$200,000 connected equipment insurance (USA and Canada Only)

## **Specifications**

OVERVIEW		
UPC Code	037332119339	
UPS Type	Line-Interactive	
INPUT		
Rated input current (Maximum Load)	10A	
Nominal Input Voltage(s) Supported	120V AC	
UPS Input Connection Type	5-15P	





UPS Input Cord Length (ft.)	6
UPS Input Cord Length (m)	1.8
Recommended Electrical Service	15A 120V
Input Phase	Single-Phase
OUTPUT	
Output Volt Amp Capacity (VA)	550
Output Watt Capacity (Watts)	300
Frequency Compatibility	60 Hz
Output Voltage Regulation (Battery Mode)	115V (+/- 5%)
UPS Output Receptacles (Surge Suppression Only)	3 UPS outlets, 3 surge-only outlets
Output AC Waveform (AC Mode)	Sine wave
Output AC Waveform (Battery Mode)	PWM sine wave
Nominal Output Voltage(s) Supported	115V; 120V
Output Receptacles	(6) 5-15R
BATTERY	
Full Load Runtime (min.)	4 min. (300w)
Half Load Runtime (min.)	15 min. (150w)
DC System Voltage (VDC)	12
Battery Recharge Rate (Included Batteries)	Less than 3.6 hours from 10% to 90%
Internal UPS Replacement Battery Cartridge	<a class="productLink" href="//www.tripplite.com/UPS-Replacement-Battery-Cartridge-Tripp-Lite-APC-Belkin-Best-Powerware-Liebert-other-UPS~RBC51">RBC51</a>
Battery Access	Battery access door
Battery Replacement Description	Hot-swappable, user replaceable batteries
Expandable Runtime	No
VOLTAGE REGULATION	
Voltage Regulation Description	Automatic voltage regulation (AVR) maintains line power operation with input voltage as low as 89
Undervoltage Correction	Input voltages between 89 and 104V are boosted by 14%
USER INTERFACE, ALERTS & COM	ITROLS
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation
Alarm Cancel Operation	Power-fail alarm can be silenced using alarm-cancel switch; once silenced, alarm will re-sound to indicate low-battery status





Audible Alarm	Audible alarm indicates power-failure and low-battery conditions	
LED Indicators	4 LEDs indicate line power, battery power, overload and battery low/replace status	
CUDGE / NOISE CUDDDESCION		
SURGE / NOISE SUPPRESSION  UPS AC Suppression Joule Rating	480	
	460	
UPS AC Suppression Response Time	Instantaneous	
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out)	
EMI / RFI AC Noise Suppression	Yes	
PHYSICAL		
Installation Form Factors Supported with Included Accessories	Tower	
Installation Form Factors Supported with Optional Accessories	Wallmount ( <a class="productLink" href="//www.tripplite.com/Wall-Mount-Bracket-Installation-Accessories-for-UPS-Systems~UPSWM">UPSWM</a> >  - tower mounting kit)	
Primary Form Factor	Tower	
Primary UPS Depth (mm)	165	
Primary UPS Height (mm)	216	
Primary UPS Width (mm)	127	
Shipping Dimensions (hwd / cm)	30.48 x 20.96 x 23.50	
Shipping Dimensions (hwd / in.)	12.00 x 8.25 x 9.25	
Shipping Weight (kg)	7.26	
Shipping Weight (lbs.)	16.00	
UPS Housing Material	PVC	
UPS Power Module Dimensions (hwd, cm)	21.59 x 12.70 x 16.51	
UPS Power Module Dimensions (hwd, in.)	8.5 x 5 x 6.5	
UPS Power Module Weight (kg)	6.53	
UPS Power Module Weight (lbs.)	14.4	
ENVIRONMENTAL		
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius	
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius	
Relative Humidity	0 to 95%, non-condensing	
AC Mode BTU / Hr. (Full Load)	65.1	
Battery Mode BTU / Hr. (Full Load)	358.4	
AC Mode Efficiency Rating (100% Load)	94%	





COMMUNICATIONS			
PowerAlert Software	PowerAlert and Watchdog software included		
Communications Cable	USB interface cable included		
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications		
Communications Interface	USB (HID enabled)		
LINE / BATTERY TRANSFER			
Transfer Time	2-4 milliseconds		
Low Voltage Transfer to Battery Power (Setpoint)	89		
High Voltage Transfer to Battery Power (Setpoint)	139		
SPECIAL FEATURES			
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported		
High Availability UPS Features	Hot swappable batteries		
STANDARDS & COMPLIANCE			
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category B (EMI)		
WARRANTY			
Product Warranty Period (U.S. & Canada)	3-year limited warranty		
Product Warranty Period (Latin America)	3-year limited warranty		
Product Warranty Period (International)	2-year limited warranty		
Product Warranty Period (Mexico)	3-year limited warranty		
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$200,000 <a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>		

© 2020 Tripp Lite. All rights reserved. All product and company names are trademarks or registered trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them. Tripp Lite has a policy of continuous improvement. Specifications are subject to change without notice. Tripp Lite uses primary and third-party agencies to test its products for compliance with standards. See a list of Tripp Lite's testing agencies: <a href="https://www.tripplite.com/products/product-certification-agencies">https://www.tripplite.com/products/product-certification-agencies</a>