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# SmartPro 120V 500VA 300W Line-Interactive UPS, 1U Rack/Tower, Network Card Options, USB, DB9 Serial

MODEL NUMBER: SMART500RT1U







#### Description

Tripp Lite's SMART500RT1U intelligent, line-interactive rack/tower uninterruptible power supply prevents data loss, downtime and equipment damage due to power outages, voltage fluctuations and transient surges. Requires only one rack space (1U) in a 2 or 4 post rack, with included accessories for upright tower placement. Large internal batteries offer 14.6 minutes half load runtime and 3.2 minutes at full load. Maintains regulated 120V nominal output without using battery power during brownouts as low as 90V. 500VA/300 watt power handling capability is compatible with networking, telecom and other sensitive electronic applications. Includes 6 UPS supported outlets with a single outlet load bank that can be individually controlled via software interface to reboot select equipment on demand or shed less significant loads to extend battery runtime for more critical equipment. Includes 1 surge-only outlet for peripherals not requiring battery backup.

Supports simultaneous remote monitoring of UPS and site power conditions via built-in USB and DB9 monitoring ports. PowerAlert UPS monitoring and unattended shutdown software is available for free download. Emergency Power Off (EPO) interface offers option for instantaneous power-off of UPS and connected equipment in the case of fire or emergency situation. Multi-function audible alarms and set of 5 front panel LEDs offer at-a-glance notification of UPS and line power status. Network-grade AC surge suppression protects equipment from damage and performance problems resulting from transient surges and line noise. Attractive all-black color scheme.

#### **Features**

- Tripp Lite SMART500RT1U .5 kVA / 500VA / 300 watt line interactive UPS
- 1U rack / tower compatible form factor
- NEMA 5-15P input connection; 7 NEMA 5-15R output receptacles
- Installed depth of only 11.8 in / 29.8 cm

## **Highlights**

- 500VA line-interactive 1U rack/tower UPS
- 120V nominal output during brownouts as low as 90V
- USB, RS232, EPO and slot for Network Management Card options
- Front panel status LEDs; 1 switched output load bank
- NEMA 5-15P input; 7 NEMA 5-15R outlets
- To use the Auto Probe feature, this product requires a WEBCARDLX network interface (sold separately) running LX firmware update 15.5.2 or later

## **Package Includes**

- SMART500RT1U UPS System
- Rackmount installation hardware
- USB, DB9 and EPO cabling
- Instruction manual



- Large internal batteries offer runtimes of 14.6 minutes at half load (250VA/150 watts) and 3.2 minutes at full load (500VA/300 watts)
- Intelligent battery management system extends battery life
- Maintains regulated 120V nominal output during brownouts as low as 90V
- Includes 6 UPS-supported outlets and 1 surge-only outlet
- One of the UPS supported outlets is switched for remote load shedding or rebooting of an individual device
- USB & Serial ports enable data-saving unattended shutdown when used with Tripp Lite's PowerAlert software, available via FREE download from <a href="https://www.tripplite.com/poweralert">www.tripplite.com/poweralert</a>
- Supports detailed monitoring of equipment load levels,self-test data, and utility power condition via builtin RS-232 and USB interfaces
- Compatible with Tripp Lite UPS management card options TLNETCARD, WEBCARDLX and SNMPWEBCARD
- Supports Tripp Lite's WatchDog software application to restore operation to locked equipment through soft reboot of application, OS or hard power off/on reboot of connected equipment - ideal for unattended kiosk applications (requires optional WATCHDOGSW)
- Emergency Power Off (EPO) interface with cable
- Multi-function audible alarms and set of 5 front panel LEDs
- Network-grade AC surge suppression
- Field-replaceable, hot-swappable internal UPS batteries

# **Specifications**

OVERVIEW		
UPC Code	037332119247	
UPS Type	Line-Interactive	
INPUT		
Rated input current (Maximum Load)	12A (Maximum input with 300W UPS and 1140W surge-only loads)	
Nominal Input Voltage(s) Supported	120V AC	
UPS Input Connection Type	5-15P	
Input Circuit Breakers	15A	
UPS Input Cord Length (ft.)	10	
UPS Input Cord Length (m)	3.1	
Recommended Electrical Service	15A 120V	
Input Phase	Single-Phase	



OUTPUT		
Output Volt Amp Capacity (VA)	500	
Output Watt Capacity (Watts)	300	
Nominal Voltage Details	120v nominal output in battery mode	
Frequency Compatibility	60 Hz	
Output Voltage Regulation (Line Mode)	-15%, +13%	
Output Voltage Regulation (Battery Mode)	+/- 5%	
UPS Output Receptacles (Surge Suppression Only)	6 UPS outlets, 1 surge-only outlet	
Load Management Receptacles	One switchable single-outlet 5-15R load bank	
Output AC Waveform (AC Mode)	Sine wave	
Output AC Waveform (Battery Mode)	PWM sine wave	
Nominal Output Voltage(s) Supported	110V; 115V; 120V	
Output Receptacles	(6) 5-15R	
Individually Controllable Load Banks	Yes	
BATTERY		
Full Load Runtime (min.)	3.2 min. (300w)	
Half Load Runtime (min.)	14.6 min. (150w)	
DC System Voltage (VDC)	12	
Battery Recharge Rate (Included Batteries)	Less than 16 hours from 10% to 90% (typical, full load discharge)	
Internal UPS Replacement Battery Cartridge	<a class="productLink" href="//www.tripplite.com/1U-UPS-Replacement-12VDC-Battery-Cartridge-Select-Tripp-Lite-SmartPro-UPS~RBC62-1U">RBC62-1U"&gt;RBC62-1U</a>	
Battery Access	Battery access door	
Battery Replacement Description	Hot-swappable, user replaceable batteries	
Expandable Runtime	No	
VOLTAGE REGULATION		
Voltage Regulation Description	Automatic voltage regulation (AVR) maintains line power operation with input voltage as low as 90	
Undervoltage Correction	Input voltages between 90 and 105 are boosted by 14%	
USER INTERFACE, ALERTS & CONTROLS		
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation	
Alarm Cancel Operation	Power-fail alarm can be silenced using alarm-cancel switch; once silenced, alarm will re-sound to indicate low-battery status	





Audible Alarm	Audible alarm indicates power-failure, overload and low-battery conditions
LED Indicators	5 LEDs indicate line power, battery power, overload, voltage regulation and battery low/replace status
SURGE / NOISE SUPPRESSION	
EMI / RFI AC Noise Suppression	Yes
AC Suppression Joule Rating	567
AC Suppression Response Time	Instantaneous
PHYSICAL	
Included Mounting Accessory Description	Included mounting brackets provide front-rail installation in 2 or 4 post racks, plus upright tower configurations
Installation Form Factors Supported with Included Accessories	2 post 19 inch rackmount; 4 post 19 inch rackmount; Tower
Minimum Required Rack Depth (cm)	36.22
Minimum Required Rack Depth (inches)	14.26
Primary Form Factor	Rackmount
Primary UPS Depth (mm)	286
Primary UPS Height (mm)	44
Primary UPS Width (mm)	440
Rack Height	1U
Shipping Dimensions (hwd / cm)	39.12 x 12.19 x 56.13
Shipping Dimensions (hwd / in.)	15.40 x 4.80 x 22.10
Shipping Weight (kg)	9.56
Shipping Weight (lbs.)	21.07
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	4.39 x 43.99 x 28.60
UPS Power Module Dimensions (hwd, in.)	1.73 x 17.32 x 11.26
UPS Power Module Weight (kg)	7.98
UPS Power Module Weight (lbs.)	17.6
ENVIRONMENTAL	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	44



AC Mode Efficiency Rating (100% Load)	96%
Audible Noise	45 dBA maximum, front side 1m
COMMUNICATIONS	
Network Management Cards	<a class="productLink" href="//www.tripplite.com/SNMP-Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~SNMPWEBCARD">SNMPWEBCARD</a> ; <a class="productLink" href="//www.tripplite.com/Web-Management-Accessory-Card-SmartPro-SmartOnline-UPS-Systems~TLNETCARD">TLNETCARD</a> ; <a class="productLink" href="//www.tripplite.com/Web-Management-Accessory-Card~WEBCARDLX">WEBCARDLX"&gt;WEBCARDLX"&gt;WEBCARDLX</a>
Network Monitoring Port Description	Supports detailed monitoring of UPS and site power conditions
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert Local software at http://www.tripplite.com/poweralert
Communications Cable	USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
Network UPS Tools Compatibility	NUT compatible. See full list of compatible Tripp Lite products at http://www.networkupstools.org/stable-hcl.html?manufacturer=Tripp Lite
Communications Interface	DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface; USB (HID enabled)
LINE / BATTERY TRANSFER	
Transfer Time	4-7 milliseconds
Low Voltage Transfer to Battery Power (Setpoint)	90
High Voltage Transfer to Battery Power (Setpoint)	140
SPECIAL FEATURES	
Grounding Lug	Back panel grounding lug
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Auto Probe Monitoring and Reboot (requires WEBCARDLX); Hot swappable batteries
STANDARDS & COMPLIANCE	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico)
WARRANTY	
Product Warranty Period (Worldwide)	2-year warranty, 3 year with registration. Note: <a class="insuranceLink" href="//www.tripplite.com/support/product-warranty-registration">Registration is required</a> for 3-year warranty.
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 <a class="insuranceLink" href="//www.tripplite.com/support/insurance-policy">Ultimate Lifetime Insurance</a>

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